

# Payment Card Industry Data Security Standard

## **Attestation of Compliance for Report** on Compliance – Service Providers

Version 4.0

Revision 2

Publication Date: August 2023



## PCI DSS v4.0 Attestation of Compliance for Report on Compliance – Service Providers

**Entity Name: Woods Group Ltd** 

Assessment End Date: 29th May 2024

Date of Report as noted in the Report on Compliance: 31st May 2024



### **Section 1: Assessment Information**

### Instructions for Submission

This Attestation of Compliance (AOC) must be completed as a declaration of the results of the service provider's assessment against the *Payment Card Industry Data Security Standard (PCI DSS) Requirements and Testing Procedures ("*Assessment"). Complete all sections. The service provider is responsible for ensuring that each section is completed by the relevant parties, as applicable. Contact the entity(ies) to which this AOC will be submitted for reporting and submission procedures.

This AOC reflects the results documented in an associated Report on Compliance (ROC). Associated ROC sections are noted in each AOC Part/Section below.

Capitalized terms used but not otherwise defined in this document have the meanings set forth in the PCI DSS Report on Compliance Template.

Part 1. Contact Informatio	n
Part 1a. Assessed Entity (ROC Section 1.1)	
Company name:	Woods Group Ltd
DBA (doing business as):	Woods Valldata
Company mailing address:	Lansdowne House, Bumpers Way, Chippenham, Wiltshire, SN14 6NG. UK
Company main website:	https://www.woodsvalldata.co.uk/
Company contact name:	Paula Robinson
Company contact title:	Head of Compliance
Contact phone number:	07702 260055
Contact e-mail address:	paula.robinson@woodsvalldata.co.uk

### Part 1b. Assessor (ROC Section 1.1)

Provide the following information for all assessors involved in the Assessment. If there was no assessor for a given assessor type, enter Not Applicable.

PCI SSC Internal Security Assessor(s)					
ISA name(s): N/A					
Qualified Security Assessor					
Company name:	URM Consulting Services Ltd				
Company mailing address:  Blake House, Manor Park, Manor Farm Road, Reading, Berkshire, RG2 0JH					
Company website:	www.urmconsulting.com				
Lead Assessor name:	Alastair Stewart				
Assessor phone number:	0118 206 5410				



Assessor e-mail address:	astewart@urmconsulting.com	astewart@urmconsulting.com						
Assessor certificate number: 203-890								
Part 2. Executive Summary								
Part 2a. Scope Verification								
Services that were <u>INCLUDED</u> in the	scope of the Assessment (select all	that apply):						
Name of service(s) assessed:	Payment processing							
Type of service(s) assessed:								
Hosting Provider:  Applications / software  Hardware  Infrastructure / Network  Physical space (co-location)  Storage  Web-hosting services  Security services  3-D Secure Hosting Provider  Multi-Tenant Service Provider  Other Hosting (specify):	Managed Services:  ☐ Systems security services ☐ IT support ☐ Physical security ☐ Terminal Management System ☐ Other services (specify):	Payment Processing:  ☐ POI / card present  ☑ Internet / e-commerce  ☑ MOTO / Call Center  ☐ ATM  ☐ Other processing (specify):						
Account Management	☐ Fraud and Chargeback	☐ Payment Gateway/Switch						
☐ Back-Office Services	☐ Issuer Processing	☐ Prepaid Services						
☐ Billing Management	☐ Loyalty Programs	☐ Records Management						
☐ Clearing and Settlement	☐ Merchant Services ☐ Tax/Government Payments							
☐ Network Provider	1							
☐ Others (specify): N/A								
<b>Note:</b> These categories are provided for assistance only and are not intended to limit or predetermine an entity's service description. If these categories do not apply to the assessed service, complete "Others." If it is not clear whether a category could apply to the assessed service, consult with the entity(ies) to which this AOC will be submitted.								



#### Part 2. Executive Summary (continued) Part 2a. Scope Verification (continued) Services that are provided by the service provider but were NOT INCLUDED in the scope of the Assessment (select all that apply): Name of service(s) not assessed: N/A Type of service(s) not assessed: **Hosting Provider: Managed Services: Payment Processing:** ☐ Applications / software ☐ Systems security services ☐ POI / card present ☐ Hardware ☐ IT support ☐ Internet / e-commerce ☐ Infrastructure / Network ☐ MOTO / Call Center ☐ Physical security ☐ Physical space (co-location) ☐ Terminal Management System $\square$ ATM ☐ Other services (specify): ☐ Storage ☐ Other processing (specify): ☐ Web-hosting services ☐ Security services ☐ 3-D Secure Hosting Provider ☐ Multi-Tenant Service Provider ☐ Other Hosting (specify): ☐ Fraud and Chargeback ☐ Payment Gateway/Switch ☐ Account Management ☐ Back-Office Services ☐ Issuer Processing ☐ Prepaid Services ☐ Billing Management ☐ Loyalty Programs ☐ Records Management ☐ Clearing and Settlement ☐ Tax/Government Payments ☐ Network Provider ☐ Others (specify): Provide a brief explanation why any checked services Woods provide payment processing services only. were not included in the Assessment: Part 2b. Description of Role with Payment Cards (ROC Section 2.1) Describe how the business stores, processes, and/or Woods provides fundraising services for over 50 charities, helping them raise money through raffles and transmits account data. lotteries. Payment for donations is handled in a number of different ways including: cash payments, cheque transactions and direct debit mandates. Payments are also processed through the use of credit and debit card information Describe how the business is otherwise involved in or Woods processes card payments in three different has the ability to impact the security of its customers' ways. account data.



The primary channel is through the use of paper forms. These are completed by members of the public (supporters) and either sent via post directly to Woods, with staff then scanning the information into a temporary database, or they are collected by merchants who scan them and upload them in batches to Woods in digital files. Periodically, throughout each day, these forms are batch processed via one of two processing applications to one of two PCI-compliant payment gateways, depending on the merchant. As part of this process, the cardholder data is redacted once it has been processed. The second method, which is rarely used, involves customer service agents taking card details from customers over the telephone. This process is used when there are queries associated with the paper forms. The card payments are then processed in the same way as paper forms.

forms. The card payments are then processed in the same way as paper forms.

The third method is via the Woods website. The website does not handle cardholder data, but simply redirects the supporter to the payment processor for

Woods does not collect any sensitive authentication data as part of any of the above three processes

payment to be made through its website.

Describe system components that could impact the security of account data.

Networking devices, Windows terminals, SQL DB



### Part 2. Executive Summary (continued)

### Part 2c. Description of Payment Card Environment

Provide a high-level description of the environment covered by this Assessment.

#### For example:

- Connections into and out of the cardholder data environment (CDE).
- Critical system components within the CDE, such as POI devices, databases, web servers, etc., and any other necessary payment components, as applicable.
- System components that could impact the security of account data.

The CDE consists of Windows based terminals within a physcially secure environment at the corporate office. The terminals are connected to a LAN switch which and on to the internet. The switch uses ACL's to segregate the CDE networks from the other corporate networks.

Indicate whether the environment includes segmentation to reduce the scope of the	☐ No
Assessment.	
(Refer to the "Segmentation" section of PCI DSS for guidance on segmentation)	

### Part 2d. In-Scope Locations/Facilities (ROC Section 4.6)

List all types of physical locations/facilities (for example, corporate offices, data centers, call centers and mail rooms) in scope for this Assessment.

Facility Type	Total Number of Locations (How many locations of this type are in scope)	Location(s) of Facility (city, country)		
Example: Data centers	3	Boston, MA, USA		
Head Office	1	Chippenham UK		



### Part 2. Executive Summary (continued)

### Part 2e. PCI SSC Validated Products and Solutions (ROC Section 3.3)

Does the entity use any item identified on any PCI SSC Lists of Validated Products and Solutions*?								
☐ Yes	⊠ No							

Provide the following information regarding each item the entity uses from PCI SSC's Lists of Validated Products and Solutions:

Name of PCI SSC- validated Product or Solution	Version of Product or Solution	PCI SSC Standard to which Product or Solution Was Validated	PCI SSC Listing Reference Number	Expiry Date of Listing
				YYYY-MM-DD

For purposes of this document, "Lists of Validated Products and Solutions" means the lists of validated products, solutions, and/or components appearing on the PCI SSC website (www.pcisecuritystandards.org)—for example, 3DS Software Development Kits, Approved PTS Devices, Validated Payment Software, Payment Applications (PADSS), Point to Point Encryption (P2PE) solutions, Software-Based PIN Entry on COTS (SPoC) solutions, and Contactless Payments on COTS (CPoC) solutions.



### Part 2f. Third-Party Service Providers (ROC Section 4.4) For the services being validated, does the entity have relationships with one or more third-party service providers Store, process, or transmit account data on the entity's behalf (for example, payment gateways, payment processors, payment service providers (PSPs, and off-site storage)) Manage system components included in the entity's Assessment (for example, via network security control services, anti-malware services, security incident and event management (SIEM), contact and call centers, web-hosting companies, and laaS, PaaS, SaaS, and FaaS cloud providers) Could impact the security of the entity's CDE (for example, vendors providing support via ☐ Yes ⊠ No remote access, and/or bespoke software developers). If Yes: Name of Service Provider: **Description of Services Provided:** Azure Encryption key management services NMI Payment processing Stripe Payment processing Barclaycard Payment processing **DRD** Communications **VOIP** services Restore PLC Media storage

Note: Requirement 12.8 applies to all entities in this list.



### Part 2. Executive Summary (continued)

### Part 2g. Summary of Assessment (ROC Section 1.8.1)

Indicate below all responses provided within each principal PCI DSS requirement.

For all requirements identified as either "Not Applicable" or "Not Tested," complete the "Justification for Approach" table below.

**Note:** One table to be completed for each service covered by this AOC. Additional copies of this section are available on the PCI SSC website.

Name of Service Assessed: Payment Processing

PCI DSS Requirement		Requireme one response m ment. Indicate a	Select If Below Method(s) Was Used				
quo	In Place	Not Applicable	Not Tested	Not in Place	Customized Approach	Compensating Controls	
Requirement 1:	$\boxtimes$	$\boxtimes$					
Requirement 2:	$\boxtimes$	$\boxtimes$					
Requirement 3:	$\boxtimes$						
Requirement 4:	$\boxtimes$						
Requirement 5:	$\boxtimes$						
Requirement 6:	$\boxtimes$						
Requirement 7:	$\boxtimes$						
Requirement 8:							
Requirement 9:							
Requirement 10:							
Requirement 11:	$\boxtimes$						
Requirement 12:							
Appendix A1:							
Appendix A2:							
Justification for Approach							



	1.2.8 No such files exist				
	1.3.3, 2.3.1, 2.3.2, 4.2.1.2 No wireless in scope				
	1.5.2, 9.5.x No such devices are in scope				
	2.2.5 No known insecure services or protocol's in use				
	3.3.1.1 No track data				
	3.3.1.3 No PIN data				
	3.3.2 No SAD stored				
	3.5.1.3 No disk encryption				
	3.7.6 No cleartext key entry				
	3.7.9 Keys are never shared				
	4.2.1 Responsibility of payment provider				
	4.2.2 PAN never sent via end-user messaging technologies				
For any Not Applicable responses, identify which sub- requirements were not applicable and the reason.	5.2.3, 5.2.3.1 All systems have anti-malware installled				
	5.3.2.1 Periodic scanning is not used				
	5.3.3 Removable media is blocked				
	6.5.6 Only code is migrated				
	8.2.3, 8.2.7 No such access is present				
	8.3.10, 8.3.10.1 No such accounts exist				
	9.2.2 No public network jacks				
	9.4.3 No offsite media				
	9.4.5, 9.4.5.1, 9.4.7 No electronic cardholde data storage				
	11.4.7 Not a multi tenant service provider				
	3.3.3, 3.4.3, 3.5.1.2, 4.2.1.1, 6.3.2, 6.4.3, 7.2.5, 7.2.5.1, 8.4.2, 8.6.1, 8.6.2, 8.6.3, 10.4.2.1, 11.3.1.1, 11.5.1.1, 11.6.1, 12.3.x, 12.5.2.x, 12.5.3.x, 12.6.2, 12.6.3.x, 12.10.4.1, 12.10.7 Currently non-mandatory				
For any Not Tested responses, identify which sub- requirements were not tested and the reason.	N/A				



### **Section 2 Report on Compliance**

### (**ROC Sections 1.2 and 1.3.2**)

Date Assessment began:  Note: This is the first date that evidence was g	7th May 2024		
Date Assessment ended:  Note: This is the last date that evidence was go	29th May 2024		
Were any requirements in the ROC unable to b	e met due to a legal	constraint?	☐ Yes ☒ No
Were any testing activities performed remotely of yes, for each testing activity below, indicate were performed:	⊠ Yes □ No		
Examine documentation		□ No	
Interview personnel	☐ Yes	⊠ No	
Examine/observe live data	☐ Yes	⊠ No	
Observe process being performed	⊠ No		
Observe physical environment			
Interactive testing	☐ Yes	⊠ No	
Other: N/A	☐ Yes	□ No	



### **Section 3 Validation and Attestation Details**

### Part 3. PCI DSS Validation (ROC Section 1.7)

	This AOC is based on results noted in the ROC dated (Date of Report as noted in the ROC 31st May 2024).								
Indic	Indicate below whether a full or partial PCI DSS assessment was completed:								
	☑ Full Assessment – All requirements have been assessed and therefore no requirements were marked as Not Tested in the ROC.								
	☐ Partial Assessment – One or more requirements have not been assessed and were therefore marked as Not Tested in the ROC. Any requirement not assessed is noted as Not Tested in Part 2g above.								
as ap		ne ROC noted above, each signatory identified in any of Parts 3b-3d, compliance status for the entity identified in Part 2 of this document							
	Compliant: All sections of the PCI DSS ROC are complete, and all assessed requirements are marked as being either In Place or Not Applicable, resulting in an overall COMPLIANT rating; thereby Woods Group Ltd has demonstrated compliance with all PCI DSS requirements except those noted as Not Tested above.								
	Non-Compliant: Not all sections of the PCI DSS ROC are complete, or one or more requirements are marked as Not in Place, resulting in an overall NON-COMPLIANT rating; thereby (Service Provider Company Name) has not demonstrated compliance with PCI DSS requirements.								
	Target Date for Compliance: Y	YYY-MM-DD							
		th a Non-Compliant status may be required to complete the Action Confirm with the entity to which this AOC will be submitted before							
	Compliant but with Legal exception: One or more assessed requirements in the ROC are marked as Not in Place due to a legal restriction that prevents the requirement from being met and all other assessed requirements are marked as being either In Place or Not Applicable, resulting in an overall COMPLIANT BUT WITH LEGAL EXCEPTION rating; thereby (Service Provider Company Name) has demonstrated compliance with all PCI DSS requirements except those noted as Not Tested above or as Not in Place due to a legal restriction.								
	This option requires additional re	eview from the entity to which this AOC will be submitted.							
	If selected, complete the following:								
	Affected Requirement Details of how legal constraint prevents requirement from being met								



### Part 3. PCI DSS Validation (continued) Part 3a. Service Provider Acknowledgement Signatory(s) confirms: (Select all that apply) The ROC was completed according to PCI DSS, Version 4.0 and was completed according to the instructions therein. $\boxtimes$ All information within the above-referenced ROC and in this attestation fairly represents the results of the Assessment in all material respects. $\boxtimes$ PCI DSS controls will be maintained at all times, as applicable to the entity's environment. Part 3b. Service Provider Attestation 1 Scarr Date: 25 Jun 2024 <sup>la</sup>Signature 25, 3024 it 44pm vider Executive Officer ↑ Service Provider Executive Officer Name: Ian Scarr Title: CEO Part 3c. Qualified Security Assessor (QSA) Acknowledgement If a QSA was involved or assisted with this ☑ QSA performed testing procedures. Assessment, indicate the role performed: ☐ QSA provided other assistance. If selected, describe all role(s) performed: AB Stewart Date: 25 Jun 2024 ASTOPAIN THE WORLD PROPERTY (Jun 25, 2024, 1:50pm) Lead QSA Name: Alastair Stewart Date: 25 Jun 2024 พริเซ็กล์เนาะ(อัก เอียใช้ Authonized Officer of QSA Company ↑ Duly Authorized Officer Name: Martin Jones QSA Company: URM Consulting Services Ltd Part 3d. PCI SSC Internal Security Assessor (ISA) Involvement If an ISA(s) was involved or assisted with this ☐ ISA(s) performed testing procedures. Assessment, indicate the role performed: ☐ ISA(s) provided other assistance. If selected, describe all role(s) performed:



### Part 4. Action Plan for Non-Compliant Requirements

Only complete Part 4 upon request of the entity to which this AOC will be submitted, and only if the Assessment has Non-Compliant results noted in Section 3.

If asked to complete this section, select the appropriate response for "Compliant to PCI DSS Requirements" for each requirement below. For any "No" responses, include the date the entity expects to be compliant with the requirement and provide a brief description of the actions being taken to meet the requirement.

PCI DSS Requirement	Description of Paguirement		nt to PCI nirements t One)	Remediation Date and Actions (If "NO" selected for any Requirement)	
		YES	NO	Requirement)	
1	Install and maintain network security controls				
2	Apply secure configurations to all system components				
3	Protect stored account data	$\boxtimes$			
4	Protect cardholder data with strong cryptography during transmission over open, public networks				
5	Protect all systems and networks from malicious software				
6	Develop and maintain secure systems and software				
7	Restrict access to system components and cardholder data by business need to know				
8	Identify users and authenticate access to system components				
9	Restrict physical access to cardholder data				
10	Log and monitor all access to system components and cardholder data	$\boxtimes$			
11	Test security systems and networks regularly	$\boxtimes$			
12	Support information security with organizational policies and programs	$\boxtimes$			
Appendix A1	Additional PCI DSS Requirements for Multi- Tenant Service Providers				
Appendix A2	Additional PCI DSS Requirements for Entities using SSL/early TLS for Card- Present POS POI Terminal Connections				











